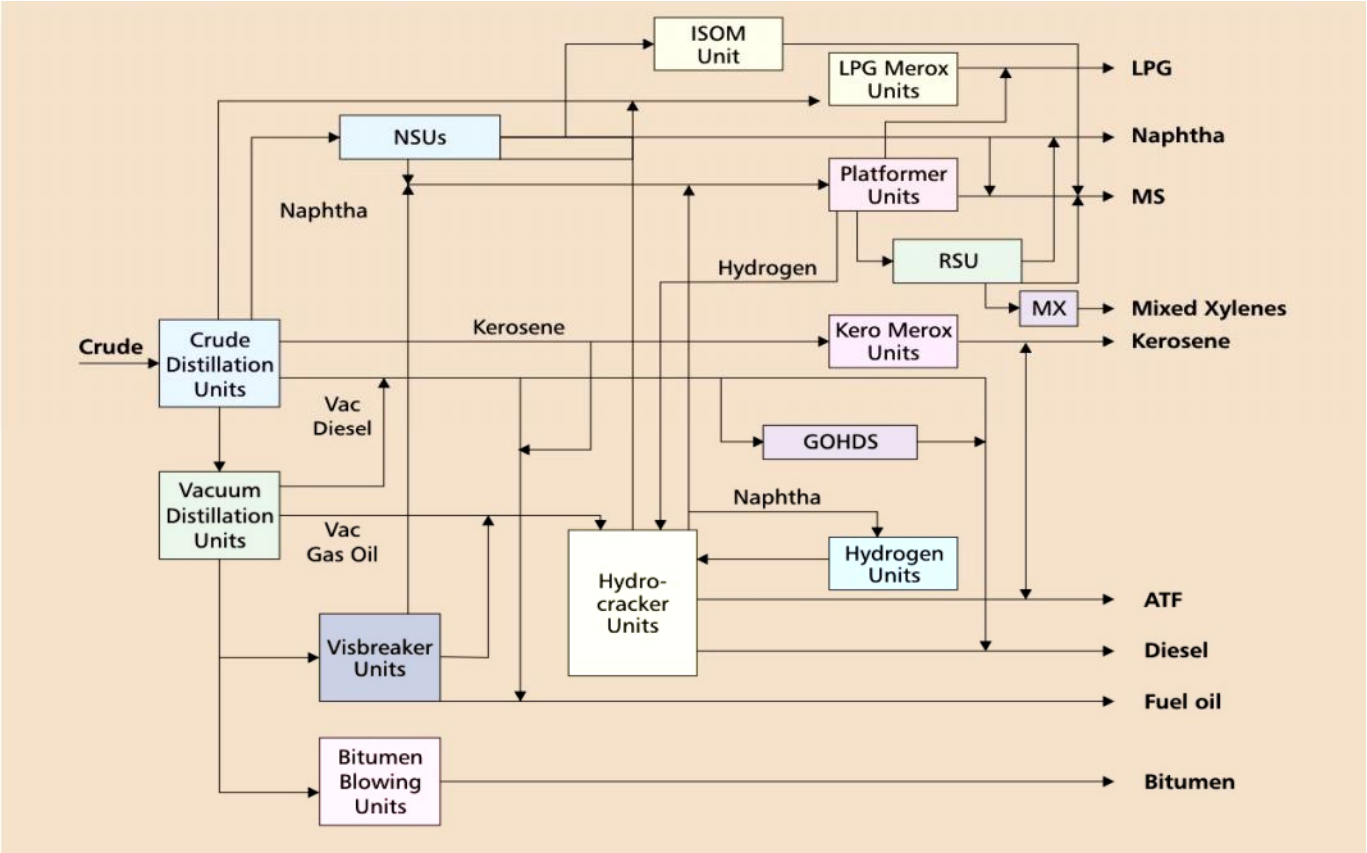
Annexure A

PROCESS FLOW DIAGRAM